

## ***Corning Natural Gas is undergoing Infrastructure Replacement Program***

Since 2005, Corning Natural Gas has undertaken an aggressive infrastructure replacement program replacing more than 100 miles of older mains and 5,300 services throughout our service territory. This program is one of the most aggressive in the country and is intended to improve the safety and reliability of our service. If you live on a street where Corning Natural Gas has performed construction work, we appreciate your patience. We will work diligently to restore all area disturbed by our operations.

If the gas main in front of your home will be undergoing a renewal or replacement please rest assured that we will do everything we can to condense the period of disruption and create minimal disturbance for you and your neighbors. During this process we may have to excavate a trench for the new main and service. During this work, we will attempt to maintain access to the roads and driveways during the construction.

If we are performing a service replacement to your home and you currently have a gas meter located inside your home, we will be relocating the meter outside. The location of the new outside meter is to be on the side of the structure that is closest to the gas main. The meter must be installed in an area where minimal damage could occur due to outside forces (such as ice, snow, vehicles, etc.). Corning will reconnect the outlet of the relocated meter to your house piping at no cost to you.

This construction work is performed to improve the safety and reliability of our pipeline infrastructure system. We operate under very strict construction and operation standards that have been established to assure the safety of our customers, public and our employees. We appreciate your cooperation and understanding during our construction work.

Each year we review our distribution system for the facilities requiring replacement. The list of streets and areas that Corning Natural Gas Corporation expects to be working on during 2018 (subject to change) is included on this website under the Construction Projects tab titled "Infrastructure Replacement".

### **Ground surface restoration**

If Corning Natural Gas performs work in your yard, your driveway or the road surface in front of your house during late fall or early winter it may not be possible to complete final surface restoration over the disturbed area. This can occur due to the fact that the ground may be very wet or frozen at the time of construction making restoration not possible. Please rest assured that if this occurs Corning will return the following spring, once weather allows, to complete restoration. The spring restoration however may not occur until late May or early June. A good rule of thumb to go by for restoration is that most flower and vegetable gardens in our area are generally not planted until on or about Memorial Day to avoid frost damage. We therefore may not be able to restore until that time due to the same weather conditions. Once final restoration occurs we ask that you water the restored and reseeded grass area of your property as needed.

Please note that if you are having a new natural gas service installed (first time gas service) to your home that the final restoration is to be completed by the homeowner. Corning Natural Gas will bring the disturbed area to close to final grade but it is the homeowner's responsibility to supply and install the top soil, seed, mulch and water as needed.