

HOME ENERGY ASSISTANCE PROGRAM

You may qualify for emergency HEAP if you are past due on your account.

Website: <http://otda.ny.gov/programs/heap/>

HOUSEHOLD SIZE MAXIMUM MONTHLY INCOME

1	\$2318
2	\$3031
3	\$3744
4	\$4457

You may qualify for emergency HEAP AFTER January 2, 2018

PRO-ACTION

117 East Steuben Street, Bath
776-2125 or 800-553-2033
Monday – Friday 8:30 – 4:00

Understanding how your energy dollars are spent can help you make wise decisions about your energy use

Did you know water heating uses approximately 15% of your typical household's energy use, cooking and laundry an additional 10%

GAS APPLIANCES WILL HELP YOU CONTROL THOSE COSTS

- *Save almost 40% per year by heating your water with natural gas over electricity.
- *Save over 50% per year by cooking with natural gas over electricity.
- *Save over 60% per year by drying clothes with natural gas over electricity

NATURAL GAS...CLEAN, EFFICIENT ENERGY

**FOR GAS EMERGENCIES CALL
607-936-3755, OR 800-834-2134
24 hours a day, 7 days a week**

Protecting Your Family From Carbon Monoxide

Carbon Monoxide is a colorless, odorless gas produced when fuel, such as natural gas, is burned without enough air for complete combustion. If inhaled in large quantities for a prolonged period of time, carbon monoxide can cause unconsciousness, brain damage, and even death.

Symptoms included: Fatigue, Coughing, Headache, Dizziness, Nausea, Cherry-Red Lips and ears, and Irregular Breathing.

If you or a family member experiences these symptoms, immediately open windows and doors to ventilate your home. Then move outside into fresh air and call 911.

To Minimize the Potential Danger of Carbon Monoxide:

Have your chimney, appliances, and furnace inspected and tested by a qualified professional every year.



- Never use a gas oven or stovetop for heating your home.
- Never run a gasoline engine in an enclosed space, or use a portable charcoal or propane grill indoors.
- Never install or operate a portable generator inside a house or garage.



As an added safety measure to help you detect any natural gas leaks, we add an odorant to the gas that produces a distinctive sulfur or rotten egg odor so that leaks are easier to detect. If you smell a strong

gas odor, or are unable to detect the cause of the odor:

- DO NOT switch lights or electronics on or off.
- DO NOT light any matches or lighters.
- DO leave the premises, and call from a neighbors' home.
- DO CALL 911 or CORNING NATURAL GAS.



330 West William St, Corning, NY 14830
Phone: (607) 936-3755 or 800-834-2134

Do we have your updated telephone information? If you have made a change, please call Customer Service.