

Since 2005, Corning Natural Gas has undertaken an aggressive infrastructure replacement program replacing nearly 44 miles of substandard mains and 2,300 services throughout our service territory. If you live on a street where Corning Natural Gas has performed construction work, we appreciate your patience. We will work diligently to restore all area disturbed by our operations.

If the gas main in front of your home will be undergoing a renewal or replacement please rest assured that we will do everything we can to condense the period of disruption and create minimal disturbance for you and your neighbors. During this process we may have to excavate a trench for the new main and service. During this work, we will attempt to maintain access to the roads and driveways during the construction. Also, the restoration work will be completed by Corning Natural Gas. All we ask is that you water the restored and reseeded grass areas of your property as needed.

If we are performing a service replacement to your home and you currently have a gas meter located inside your home, we will be relocating the meter outside. The location of the new outside meter is to be on the side of the structure that is closest to the gas main. The meter must be installed in an area where minimal damage could occur due to outside forces (such as ice, snow, vehicles, etc.). Corning will reconnect the outlet of the relocated meter to your house piping at no cost to you.

This construction work is performed to improve the safety and reliability of our pipeline infrastructure system. We operate under very strict construction standards that have been established to assure the safety of our customers and our employees. We appreciate your cooperation and understanding during our construction work.

Each year we review our distribution system for the facilities requiring replacement. Below is a list of streets and areas that Corning Natural Gas Corporation expects to be working on during 2012:

*2012 list to appear in early spring*